

Premises & Estate Section, Circle Office, Bhubaneswar
Plot no 1556(P) and 1561(P), Jagamara, Khandagiri, Bhubaneswar-751030
Tel: 0674- 2353123 E-mail: pecobhu@cananabank.com

Reply to Prebid queries

RFP 03/TRTL/2022 dated 05/03/2022 for Supply & Installation of Class A & Class BB TRTL Safes to various Branches in Canara Bank, Bhubaneswar Circle

Sl no	Page No	Tender Clause No	Tender Clause	Query	Suggestions	Bank's reply
1	5	5	The Bidder should have supplied and installed the minimum quantity of 100 Nos of Class BB TRTL safes to any Public Sector Banks/ Scheduled Commercial Bank/ Financial Institutions in India in the last three years as on 31.03.2021 in a single year.	Satisfactory delivery certificate from the respective offices indicating the dates and quantities supplied in respect of the above mentioned purchase order. - So we need to submit data for any one year only? Kindly allow date upto 31.12.2021 as arranging recent documents is easy and kindly allow extension time for submission of delivery proof post tender date.	Request to allow dealer delivery acknowledgment as proof of delivery	Bidder to comply with RFP terms
2	16	3.1	The supply and delivery of the safes has to be completed within a period of 45 days from the date of receipt of the Purchase order by the bidder. The safes should be made operational within 7 days from the date of delivery of safe.	As all over the requirement is prevailing there will be a delivery crunch.	Increase delivery time to 90 days	Bidder to comply with RFP Terms



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3	36	13	The lock of the Gold loan safe door shall have mechanism which disables key withdrawal in lock open condition	As per BIS guideline key lock have to be dual control type, so the first key has to be operated and then has to be removed and then the second key is operated, so that this point contradicts the BIS guideline as our safe is IS 550 certified and has dual key operation as per Guideline, so kindly suggest.	Please remove this point	Clause stands deleted. Kindly refer Corrigendum -I.
4	36	20	The system shall have a wirelessly integrated alarm system panel, capable of generating calls/SMS via GSM Module, in case of attack, duress, low battery etc. (SIM card shall be provided by the Bank)		Please allow complete integrated solution which is capable of generating calls/SMS via GSM Module, in case of attack, duress, low battery etc as we don't offer separate alarm system	Clause stands deleted. Kindly refer Corrigendum -I.
5	36	21	In-built alarm generating capacities, with internal battery backup and wireless transmitting alarm system within the		Please allow complete integrated solution which is capable of generating calls/SMS via GSM	Clause stands deleted. Kindly refer Corrigendum -I.



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			safe. There shall be external independent alarm system configured with the safe with receiver, alarm panel, hooters etc.		Module, in case of attack, duress, low battery etc as we don't offer separate alarm system. Our system is without hooters because during burglary or duress if hooter sounds it may panic the burglar and cause life threat to bank employees	
6	36	22	On burglary attempts, the safe shall trigger an alarm via a hooter and sends an alert to a minimum of 5 registered mobile numbers. During duress situations, the safe shall have built in systems to send silent alarm to minimum of 5 registered mobile numbers	Please note that during burglary attempt if hooter is triggered the burglar can panick and it may casue mishap, to avoid this situation immediate silent alarm like SMS and call is recommended to ensure timely response.	Please allow silent alert like SMS and call alerts only to ensure timely response. As hooter may cause burglar to panic and it may cause danger to life of employees.	Clause stands deleted. Kindly refer Corrigendum -I.
7	36	24	Power supply shall be via built in batteries for the TRTL safes, ideally using 12V SMF	Our system works on 230 VAC and has internal battery backup. No need of spare 12V SMF battery.	Power supply shall be via 230 VAC direct or with built in batteries for the TRTL safes,	Clause stands deleted. Kindly refer Corrigendum -I.

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			batteries. There shall be provision of providing external DC power to the safe, in case of need. The safe shall be supplied along with a spare 12V SMF battery.		ideally using 12V SMF batteries.	
8	36	25	For the panels, external power supply shall be provided by the Bank		For the system external power supply will be provided by bank	Clause stands deleted. Kindly refer Corrigendum -I.
9				Allow supply for Biometric enabled safes.	The TAT delivery asked is 45 days, pls change it to 60 days also pls allow us to supply Biometric enabled safes. Globally there is a shortage of electronic chips. So in case of prolonged delay in delivery we can supply Biometric enabled safes, so that the branch operation is not delayed. The Biometric can be	Bidder to comply with RFP terms

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					fitted on the safe at branch once biometrics are received.	
10			In respect to your clause of Startup/ MSME and latest definitions under MSME Rules, If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria.	We would like to know if MSME/Startup are exempted from Turnover/Prior Experience criteria or not?		For the extents of this RFP, MSME/ Startups are not exempted from Turnover/Prior experience since the procurement involves items for critical security operations, which is in tune with the MoF norms towards public procurements. Provisions available for MSME's are highlighted in Clause 17 of General Rules & Instructions To Bidders in the RFP.
11				Mode of Tender:- We would like to make a point that these Class A safes are readily available on GEM Portal and Additional Specifications can be added while making bid on it , then why has the bank decide		For the subject procurement, Bank intends to opt for reverse auction through open tendering, with split clause for better price discovery & shorter delivery periods. Further to incorporate the modalities of the procurement such as

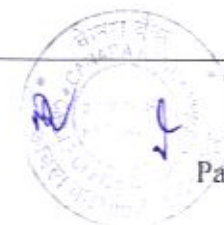


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				to violate the Office Memorandum No.F.6/14/2020-PPD by Ministry of Finance? Also the GEM Availability report which is a mandate w.e.f. 1st July 2020 would be a clear mislead to the ministry and CVC in this regard.		splitting of the quantities, post delivery testing conditions, payment terms detailed in the tender, online open tendering with reverse auction is adopted.
12				Requesting for extension of Tender Submission Date for ¼ weeks.		Tender Submission Date has been extended to 18/04/2022 upto 3:00 PM. Kindly refer Corrigendum-I
13				Request for delivery period 60 days from the date of issue of Purchase Order		Bidder to comply with RFP terms
14			The lock of the Gold Loan safe door shall have mechanism which disables key withdrawal in lock open condition	We are providing 8 levers dual control lock in standard safe as per BIS standard so key will be withdrawn from the lock in open condition as per dual control mechanism else how dual control will work if key will remain engaged.		Clause stands deleted. Kindly refer Corrigendum -I



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15			The trays shall be provided with label holder for organized gold storage:		Drawers with KDM (Key Detent Mechanism) will be more secure option & recommended	Bidder to comply with RFP terms
16			The panel shall have provision for silence key, reset key		Silence key not recommended as this will defeat the purpose of creating alarm, through key the panel can be reset and hence silenced if false alarm happens.	Clause stands deleted. Kindly refer Corrigendum -I
17			Adjustable delay period before sounding alarm, sending SMS		This will happen through lock.	Clause stands deleted. Kindly refer Corrigendum -I
18			System shall have an option of reconfigurable assignment of administrator, users.		This provision will be in lock	Clause stands deleted. Kindly refer Corrigendum -I
19	5	5	The Bidder should have supplied and installed the minimum quantity of 100 Nos of Class A or Class BB TRTL safes to any Public	What is the actual requirement from the bidder? Certificate required that supply and installation of minimum		Bidder to comply with RFP terms.



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			Sector Banks/ Scheduled Commercial Bank/ Financial Institutions in India in the last three years as on 31.03.2021 in a single year.	100 safes in one year or supply and installation of 100 safes in three years?		
20	9	A.6	The tender should submit the Earnest Money Deposit of Rs.10,00,000/- (Rupees Ten Lakhs only) by way of Demand Drafts of a Scheduled commercial Bank issued in favour of Canara Bank, Circle Office Bhubaneswar payable at Bhubaneswar /BG issued by a Nationalized Bank other than Canara Bank to be eligible for submitting the Bid	Please share the IFSC Code of beneficiary Bank. Also confirm the validity period of DD/BG for EMD.		Clause modified as under: The tender should submit the Earnest Money Deposit of Rs. 10,00,000/- (Rupees Ten Lakhs only) by way of Demand Drafts of a Scheduled commercial Bank issued in favour of Canara Bank, Circle Office Bhubaneswar payable at Bhubaneswar /BG issued by a Scheduled commercial Bank other than Canara Bank to be eligible for submitting the Bid. IFSC Code: CNRB0007525
21			General Rules & Instruction to Bidders Authorization letter for attending the bid opening as per Annexure B	This is an online tender, is the authorization letter required to be uploaded to participate in the bid opening?		Bidder to comply with RFP terms. The authorization letter is to be uploaded online.



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22		3.1	Time Period: The supply & delivery of the safes has to be completed within a period of 45 days from the date of receipt of the Purchase Order by the bidder. The Safes should be made operational within 7 days from the date of delivery at respective site.	We request you to kindly extend the delivery period to 120 days instead of 45 days		Bidder to comply with RFP terms

Note:

- 1) All the Other Instructions and Terms & Conditions of the RFP shall remain unchanged. Please take note of the above replies & Corrigendum- I while submitting your response to the subject RFP.
- 2) This document shall form part & parcel of our RFP No.03/TRTL/2022 dated 05/03/2022.

Date: 30/03/2022
 Place: Bhubaneswar

Chellillams
 Assistant General Manager

